

Zenmuse H30 Series Known Issue List

2024.05.16
V01.00.00.01
V10.00.06.02
V60.00.01.07
V03.02.09.08
V10.0.6.12

^{*} Make sure to update the firmware version for the aircraft, the remote controller, and the H30 series. Otherwise, they will not be compatible with each other.

Known Issues in v01.00.0001

Added Known Issues:

No.	Issue Description	Workaround Solution
1	When shooting via Smart Capture mode in SBS view, the icon of the images shows as Single Shot mode in Playback.	The issue only persists when using Smart Capture mode in SBS view and will not affect the shooting effect. Users can shoot in Single view when using Smart Capture mode.
2	When restarting the H30 series with Pre-Rec mode enabled, the recording video file displays a different shooting time from the actual by 8 h.	Turn Pre-Rec mode off and on again after restarting the payload, and the displayed shooting time of the file will be consistent with the actual time.
3	There may be deviation between some photos taken by the zoom camera and the selected area in High-Res Grid Photo mode.	The deviation may exist in photos taken where the gimbal pitch angle exceeded 30°. The issue will be solved in later versions.
4	If the zoom ratio is set to more than 200x for the waypoint action, the zoom camera cannot reach the preset zoom ratio during the flight task.	The waypoint action can be set to Hover if the zoom ratio needs to exceed 200x during the flight task, and then the user can adjust the camera zoom manually when the aircraft is hovering. This issue will be fixed in future versions.
5	When Pre-Rec mode is enabled, Enhanced Noise Reduction cannot be automatically enabled if Night Scene mode is set to Auto.	Enable Night Scene mode manually when Pre-Rec mode is enabled.