



DJI Dock Known Issue List

Date:	2023.07.18
Dock Firmware:	v01.04.0705*
Aircraft Firmware:	v07.00.0146*
Intelligent Flight Battery:	v02.00.20.58
Remote Controller Firmware:	v01.02.0445*
DJI Pilot 2 App:	v7.0.3.9
DJI Assistant 2 (Enterprise Series):	v2.1.10
	DJI Dock: DJI FlightHub 2 / DJI Assistant 2
	Aircraft: DJI FlightHub 2 / DJI Assistant 2 / App
Firmware Update Method:	Remote Controller: DJI Assistant 2 / App
	The built-in DJI Pilot 2 App: will be updated with the Remote Controller firmware



* Make sure to update the firmware version for the aircraft, the remote controller, and the dock. Otherwise, they will not be compatible with each other.

Known Issues in v01.04.0705

Added Known Issues:

Module	Issue Description	Workaround Solution
Aircraft	After setting the infrared camera palette using the remote controller, the palette will occasionally reset to default if the aircraft is restarted.	<ul style="list-style-type: none">Link the remote controller to the aircraft as controller B and reset the palette in the remote controller.This issue will be optimized or solved in later versions.
Aircraft	When flying in rainy, snowy, or foggy weather, or when there is dirt on the lenses of the vision and infrared sensing systems, the aircraft might sense obstacles by mistake. In this case, the aircraft will stop flight tasks and fly back to the dock, or it will hover during the RTH process.	<ul style="list-style-type: none">In rainy, snowy, or foggy weather, pay attention to the aircraft status. Fly with caution. If DJI FlightHub 2 prompts obstacle sensing, try clicking the Return to Home button in the device status window several times.Clean the lenses of the vision and infrared sensing systems on a regular basis.
Aircraft	If the dock is operating in the altitude zone, the aircraft cannot return to the dock when the RTH altitude or the flight route altitude is above or equal to the altitude limit of the altitude zone.	<ul style="list-style-type: none">When creating a flight task in DJI FlightHub 2, make sure that the RTH altitude and the flight route altitude are at least 5 meters below the altitude limit.

DJI Dock Known Issue List

Aircraft	Media files in FAT32 format cannot be uploaded to DJI FlightHub 2 after replacing the microSD card for the aircraft.	<ul style="list-style-type: none"> After replacing the microSD card, the aircraft storage needs to be formatted: open the Devices page in DJI FlightHub 2, click Dock > , enable Remote Debugging, and then format the aircraft storage.* <p>* Formatting will clear all data on the microSD card. Back up the data to a computer before formatting if necessary.</p>
Aircraft	Under Schedule mode, if a large video file is recorded, the aircraft may fail to upload the media files. This may also cause the aircraft battery to run out of power and enter hibernation mode.	<ul style="list-style-type: none"> It is recommended to add Start Recording and Stop Recording waypoint actions to avoid recording large video files in a single flight. If the issue occurs, try the following: open the Devices page in DJI FlightHub 2, click Dock > , enable Remote Debugging, click Charging to charge the battery, restart the aircraft, and then format aircraft storage.* <p>* Formatting will clear all data on the microSD card. Back up the data to a computer before formatting if necessary.</p>
DJI FlightHub 2	If there is a Start Recording waypoint action before the breakpoint, the aircraft cannot resume to the recording action.	<ul style="list-style-type: none"> When performing resume flight from breakpoint tasks, users need to gain payload control and click start recording in DJI FlightHub 2.
DJI FlightHub 2	After clicking the pause button in the device status window to pause a flight route task, DJI FlightHub 2 occasionally prompts unable to pause the task.	<ul style="list-style-type: none"> This issue is related to the network stability and will not affect normal operations. No further operation needed.
DJI FlightHub 2	When Live Flight Controls is enabled, the aircraft fails to perform multiple payload operations at the same time.	<ul style="list-style-type: none"> Try again and avoid performing multiple payload operations at the same time.
DJI FlightHub 2	<p>When Live Flight Controls is enabled and the aircraft is linked to remote controller B, the following issues may occur:</p> <ul style="list-style-type: none"> If a flight route task is paused using remote controller B, it cannot be resumed using DJI FlightHub 2. If a flight route task is paused using the remote controller B, users cannot gain control or perform FlyTo tasks using DJI FlightHub 2. 	<ul style="list-style-type: none"> Avoid using remote controller B to control the aircraft when Live Flight Controls is enabled. If the aircraft fails to resume a flight route task, wait for the aircraft to return to the dock, and distribute the flight route task again.

DJI Dock Known Issue List

DJI FlightHub 2	If remote controller B logs in to DJI FlightHub 2 and then links to the aircraft, the media files recorded in flight route tasks or live flight control tasks may be lost.	<ul style="list-style-type: none"> DO NOT log in to DJI FlightHub 2 using remote controller B when it is linked to the aircraft.
DJI FlightHub 2	When performing dock configuration or dock debugging, users cannot open livestreams in DJI FlightHub 2 if the remote controller is connected to the dock.	<ul style="list-style-type: none"> Disconnect the remote controller from the dock before opening livestreams in DJI FlightHub 2.
DJI FlightHub 2	Opening multiple DJI FlightHub 2 pages at the same time or loading a large model file may cause the current page to freeze.	<ul style="list-style-type: none"> It is recommended to run DJI FlightHub 2 using the following browsers: Chrome 92 and above, Safari 13 and above, or Firefox 90 and above. Or use a computer with greater performance. Close other DJI FlightHub 2 pages or try refreshing the webpage.
DJI Pilot 2	When setting an alternate landing site in DJI Pilot 2, if the dock location is not calibrated, the alternate landing site data will be cleared.	<ul style="list-style-type: none"> Make sure to calibrate the dock location using network RTK calibration or manual calibration before setting an alternate landing site.